DHL Supply Chain North America offers recent graduates the opportunity to further develop their supply chain knowledge and leadership skills in a goal-driven, fast-paced environment.

We are currently recruiting for Operations Supervisors across the U.S. & Canada. This specific job posting requires that you are a current student enrolled in a bachelor’s degree program, who is graduating in either December 2017 or May 2018 and available shortly after to start a career with the leader in supply chain management.

Operations Supervisors act as frontline leadership within our distribution centers. The primary purpose of this role is to supervise a shift of hourly associates by providing leadership, motivation, training and development to the team.

DHL Supply Chain has a business casual environment and focuses on teamwork, associate development and training.

**How an Operations Supervisor’s day is spent:**

**Associate Interaction (70% time)** - Activities include associate development, one on one coaching, walking throughout work area during assigned shift, conflict resolution among associates, associate group meetings and training.

**Process Improvement (10% time)** - Activities include action planning with client, project planning follow-up, space planning, turnover review and workshop participation.

**Planning (5% time)** - Activities include manpower planning, equipment maintenance, work flow prioritization and daily scheduling.

**Human Resources (5% time)** - Activities include identifying labor needs, interviews and recruiting activities, implementing training, and coaching / counseling for improved performance.

**Communications (5% time)** - Activities include staff meetings, customer interactions, vendor/service provider interactions, and internal communications with peers, staff and internal business unit departments.

**Reporting (5% time)** - Activities include Key Performance Indicator tracking, quality reports, audits, financial reporting, material handling equipment reports, site or individual performance tracking and customer required reports.

**Compensation & Benefits:**

DHL Supply Chain’s compensation package includes a competitive salary, annual merit review, and annual bonus. Our wide range of benefits include a variety of medical plans with varying coverage options to meet your health needs, dental plan, 401k, life insurance, vacation, flexible spending accounts, and tuition reimbursement.