DHL Supply Chain North America offers students the opportunity to further develop their supply chain knowledge and leadership skills in a goal-driven, fast-paced environment.

We are currently recruiting for Operations Interns across the U.S. & Canada. This specific job posting requires that you are a current student enrolled in a bachelor’s degree program, who is graduating in either December 2018 or May 2019 and available to work for 10-12 weeks (full time) during the summer months.

Operations Interns act as project managers within our distribution centers, while also participating in a formalized Summer Internship Program. The goal of the program is to enhance student’s business acumen through continuous learning and networking opportunities. Throughout the summer, interns have the opportunity to:

- Participate in a series of webinars that focus on professional networking, communication and presentation skills
- Listen and ask questions to our executives through our Executive Speaker Series
- Collaborate with other interns across the U.S. and Canada on a Capstone Project that focuses on improving various aspects of our business for our customers
- Travel to Westerville, OH to present their Capstone Project to leadership teams at the Intern Capstone Event, which is hosted at the end of each summer at our headquarters
- Network with other interns and business leaders across all regions and business segments within the organization
- Be considered for full time roles

The primary purpose of an Operations Intern is to assist in quality continuous improvement efforts at one of our facilities. DHL Supply Chain has a business casual environment and focuses on teamwork, associate development and training.

The scope of the project may include:

- Identify, analyze, and implement new processes
- Review inventory accuracy
- Write and implement new labor standards
- Enhance and implement new training procedures
- Assist management with ongoing project work
- Participate in continuous improvement projects

The project benefits will include:

- Reducing errors and waste in the operation
- Improve performance against contracted Key Performance Indicators (Order Accuracy, Picking Accuracy, On-time shipping, Cycle Count Program)